



## **Wilderness Guide**

### **Primary responsibilities**

- Present a professional appearance and attitude at all times and maintain an excellent standard of customer service.
- Ensure guests are performing activity in safe and fun manner.
- Lead guests on half-day and full-day excursions at CWR and off property locations.
- Wilderness guides are responsible for leading the following activities:
  - Mountain Biking
  - Hiking
  - Archery
  - Stand Up Paddle Boarding
  - Sea Kayaking
  - Canoeing
  - Rock Climbing
  - Paintball
  - Wildlife Viewing
  - Canyoning
  - Helicopter Hiking
  - Helicopter Day trips (Hiking, cliff jumping, SUP'ing, picnic)
  - Other helicopter trips when appropriate to offer.

### **Secondary Responsibilities**

- Leads guests on an organized, informative excursion.
- Greet guests and provide an orientation about basic etiquette, area regulations, safety procedures, and emergency procedures and general trip plan.
- Provide a detailed safety briefing and assess each guest's ability to participate on selected activity.
- Responsible for the safety of the party and administers first aid if needed.
- Be flexible in your job role and willing to assist in all other duties, within reason, as requested by your manager according to training you have been given.
- Must be able to attend work for the month of August and September.
- Help break down the guest tents at the end of the season before departing.

### **Qualifications/Skills required**

- Good customer service and communication skills.
- Mandatory 40hr Wilderness First Aid (80hr Wilderness First Responder preferred).
- Experience as a guide.
- Proper certification for any of the guided excursions.
- Must be able to hike long distances.
- Requires constant standing, walking, and climbing.
- Requires frequent lifting, carrying, pushing, pulling of up to 50 lbs.
- Work involves exposure to unusual and extreme weather conditions.
- Chainsaw experience a plus.
- Restricted Operators Certificate for VHF.
- Post-secondary education a plus.
- Language skills are preferred, especially French, German and Spanish. Not mandatory.

### **Employee Benefits**

- An opportunity to work for an industry leading 5-star resort in a beautiful area with spectacular wildlife.
- Great opportunity for long term career advancement & development.
- A great work environment with unique individuals.
- Access to a vast amount of temperate rainforest, mountains and rivers free to explore.
- Team based continuous learning skill development with subsidized further training opportunities.
- Accommodations and all meals provided.
- End of season service gratuity.